



N O V E L L[®]

Dear Bob:

I wanted to thank you for your work on the Novell Projects you have done for us. It is refreshing to work with a General Contractor who actually does what he says. I have no complaints with any of the work you have done for us and would recommend you to anyone. I am really impressed with the lack of "Punchlist" items on your jobs compared to what is normal. Especially due to the amount of time (or lack of) we had to build in.

I know this letter is overdue but I just wanted to say thanks and please feel free to use me as a reference anytime.

Sincerely;

David Smith
Building Engineer/Construction Coordinator
Novell, Inc.
Austin